

City of Rossland NEWS

TAX DUE DATE: Tuesday, July 2, 2019 by 4 p.m.

Property Tax Payments and Home Owner Grants must be received on or before **TUESDAY, July 2, 2019 at 4:00 p.m.**

A 10% penalty will be applied to all unpaid taxes including unclaimed Home Owner Grants. The penalty is a provincially legislated requirement and cannot be reversed for any reason, including not receiving your Tax Notice.



PAYMENT OPTIONS:

CITY HALL	Methods of payment include: CASH, CHEQUE or DEBIT. Credit card payments are accepted at City Hall via self-serve kiosk or online at rossland.ca Your Home Owner Grant claim form is at the bottom of your Property Tax Notice if you choose not to claim online.
DROP BOX	The mail slot is located at the entrance to City Hall at 2196 LeRoi Ave. Please write your tax roll number on your cheque payable to City of Rossland, and/or include your Home Owner Grant slip (filled in if claiming the Home Owner Grant). Cheques can be postdated for July 2, 2019.
BY MAIL	Please make cheques payable to the City of Rossland. Remember to include the roll number with your cheque payment. Post-dated cheques are accepted, however, returned or NSF cheques will be treated as non-payment and subject to all applicable penalties and a \$25 service charge. Please allow for sufficient time for delivery. Post-marks will not be accepted as date of payment.
ONLINE BANKING	Property taxes can be paid through most financial institutions. Your account number is your 11 digit Roll # (do not include the period, dot or spaces) and do not use your Utility account. A \$5.00 fee is charged for transfers between accounts. Please note that you CANNOT claim the Homeowner Grant at your Financial Institution.
MORTGAGE COMPANY	If your mortgage company pays your property taxes, it is your responsibility to claim the Home Owner grant by TUESDAY, July 2, 2019. Please ensure that your mortgage provider is aware you are claiming the Home Owner Grant (if applicable). The City of Rossland is not responsible for errors made by mortgage providers.
PRE-PAYMENT PLAN	If you are already on the Pre-Payment Plan, it is your responsibility to pay any remaining balance. Your Prepayment Plan will continue with the same amount in July 2019, unless you notify the City. Not on the Plan? Sign up to pay your 2020 taxes in 11 equal monthly payments commencing in July 2019 and ending in May 2020 for the amount that you choose. Your account must be paid in full for the current year to qualify. The balance due or credit will show on your Tax Notice in the following year.
CREDIT CARD	Now available online and at City Hall's self-serve kiosk. There will be a 1.75% fee on the amount you pay which goes directly to the service provider. Click on the link through our website at rossland.ca

ROSSLAND CITY HALL

2196 Leroi Ave, Box 1179, Rossland, B.C. V0G 1Y0 | Hours: 9 am – 4 pm | Phone: 250-362-7396
rossland.ca



ONLINE SERVICES

CLAIM your Home Owner Grant (HOG) and Check Property Tax Account Details

ONLINE PORTAL: You can check your Property Tax balance, receive future tax notices by email and be delivered into your account by clicking on the **Manage My Accounts** button at rosland.ca and following the property tax links. Link your Utility and Property Tax accounts and never have to ask for a reprint of your tax or utility bill again.

CLAIM HOME OWNER GRANT Online: Through rosland.ca, click yellow **Home Owner Grant** button. You will need to enter the last 8 digits of your 11 digit roll number and your property tax access code. Both numbers can be found on the front of your Property Tax Notice in the top right corner.

For example: Roll number as it appears on your property tax notice 229 xxxxx.xxx
 Eight-digit Roll number to be entered to apply for the HOG xxxxx.xxx
 Five-digit access code on the front of the notice XXXXX

Credit Card Payments

- Pet Licenses
- Building Permits
- Development Applications
- Business Licenses
- Utility Bills
- Property Taxes

[Manage My Accounts](#)

MAILING ADDRESS UPDATES

If ownership has changed, please forward this notice to the new owner or return it to the City of Rosland.

You must notify BC Assessments and Land Titles of address changes to ensure your address updates at City Hall because all changes are handled electronically. bcassessment.ca and ltsa.ca

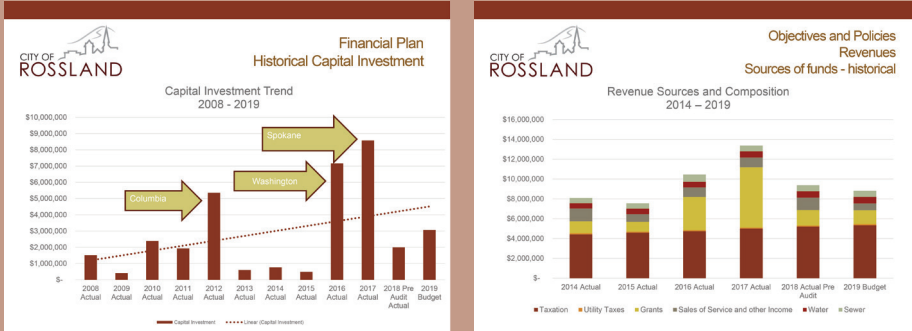
PROPERTY TAX DEFERMENT

You may qualify if you are 55 years of age or older, a surviving spouse or a disabled person as defined by regulation or, financially supporting a dependent child under the age of 18. For details see the Provincial Government website at www2.gov.bc.ca/gov/content/taxes/property-taxes/annual-property-tax/defer-taxes

Please use the website to use the eligibility calculators to pre-qualify and get access to the application. Applications are not available until late May.

DEFERMENT RENEWALS: If renewing, please sign renewal form, claim your grant, and **return to City Hall ASAP.**

ASSET MANAGEMENT



The graph on the left shows how the City is continuing to invest tax dollars into infrastructure to maintain current service levels. The graph on the right shows how the city has used revenue sources to fund current operations and capital investment.

Columbia was funded by debt which meant an increase in taxation to service principle and interest, while Washington was over 60% grant funded and Spokane over 80% grant funded with the remainder drawn from reserves.

Council's new 2019 – 2022 Strategic Plan has been adopted with continued emphasis on Optimal Governance and Sustainable Service Delivery through the City's Asset Management Implementation Plan.

Council's complete Strategic Plan is available on the City website, rosland.ca

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